

(Established under Maharashtra Act No. LXIII of 2017)

Feedback Policy for DYPIU

At DYPIU, we value feedback as an essential tool for continuous improvement and fostering a positive learning and working environment. We encourage open communication and aim to ensure that all feedback is constructive and respectful. To facilitate this process, we have established the following feedback policy:

- 1. **Purpose of Feedback**: Feedback at DYPIU serves the purpose of improving processes, services, teaching methodologies, and overall campus life. It is intended to be both constructive and supportive.
- 2. Types of Feedback: Feedback can be categorized into several types:
 - Positive Feedback: Recognizing and appreciating efforts, achievements, and exemplary performance.
 - Constructive Feedback: Suggestions for improvement and areas where there is a need for change or enhancement.
 - Critical Feedback: Addressing serious concerns or issues that require immediate attention.
- 3. Channels for Providing Feedback: Feedback can be provided through the following channels:
 - Formal Channels: Such as surveys, feedback forms, and scheduled meetings or sessions for feedback collection.
 - Informal Channels: Direct communication with faculty, staff, or administration through emails, suggestion boxes, or one-on-one discussions.
- 4. Anonymous Feedback: We recognize that anonymity can sometimes encourage more candid feedback. Anonymous feedback mechanisms, such as suggestion boxes or online forms, are available to students, faculty, and staff.
- 5. **Feedback Collection and Analysis**: Feedback collected through various channels is compiled, analyzed, and shared with relevant stakeholders. It is used to identify trends, areas of improvement, and areas of excellence.
- 6. Responsibilities:
 - Feedback Providers: It is the responsibility of those providing feedback to ensure that it is constructive, respectful, and based on firsthand experience or observations.

- o **Feedback Recipients**: It is the responsibility of those receiving feedback to acknowledge it, consider its validity, and take appropriate action as necessary.
- 7. Feedback is collected from: Students, Teachers, Alumni and Industry
- 8. **Response Mechanism**: Whenever possible and appropriate, responses to feedback will be provided to the individuals or groups who provided it. This could include actions taken in response to feedback or explanations regarding decisions made.
- 9. **Confidentiality**: Feedback providers can expect that their feedback will be handled confidentially to the extent possible, while still allowing for appropriate action to be taken.
- 10. **Timeliness**: Every effort will be made to respond to feedback in a timely manner. However, the complexity of issues raised may sometimes require more time for thorough consideration and resolution.
- 11. **Continuous Improvement**: Feedback is integral to our commitment to continuous improvement. Regular reviews of feedback processes and policies will be conducted to ensure their effectiveness and relevance.
- 12. **Feedback Culture**: We strive to cultivate a culture where feedback is welcomed, valued, and seen as an opportunity for growth and positive change.
- 13. Review and Revision: This policy will be reviewed and updated as necessary to reflect changes in university operations, technology, or regulatory requirements.

14. Approval and Implementation

This policy is approved by the competent authority. All members of DYPIU are required to familiarize themselves with this policy and adhere to its guidelines.

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